



Quality Policy

Diba's Quality Policy statement is: maintain the highest product quality and meet or exceed customer requirements.

We are all committed to continually improve the effectiveness of our Quality System. The quality management system is an integral part of all the corporation's management and production processes. It is not a separate element or function; each and every aspect of the day-to-day operations of the corporation shall be conducted in accordance with the quality policies contained in this manual. It is designed to integrate human, technical and material resources in a manner that results in optimum production consistent with the highest possible quality standards.

There are no exceptions to this commitment. This quality policy shall be communicated to each and every employee, including management. They are expected to understand the purpose of the quality management system and work towards our quality commitment. Success requires satisfied customers. This Quality Assurance System reflects the corporation's total commitment to achieving the goal of meeting the needs of our customers efficiently and safely.

The Head of Quality is responsible for the implementation and continued suitability of the procedures. This administrative responsibility complements but in no way reduces or removes the responsibility of managers, supervisors or employees of their quality control duties. Quality is everyone's business. There are no exceptions. Any problems that cannot be resolved through normal interdepartmental channels are to be immediately referred to me.

Todd Burt, President